

HOTELLIER

THE MAGAZINE FOR HOTEL EXECUTIVES / JUNE 2019 \$4

MEETINGS MATTER

The industry rallies behind business-meetings sector

STEMMING THE FLOW

Hotel operators are taking a stand against human trafficking

THE TOP 30 UNDER 30

Meet a few of the industry's rising stars



Leading Ladies

Highlighting four women who are breaking the gender mould



hoteliermagazine.com

CANADIAN PUBLICATION MAIL - PRODUCT SALES AGREEMENT #A00634720

CONTENTS

VOLUME 31, NO. 4 | JUNE 2019



FEATURES

- 7** VIEW FROM THE TOP
Meet four women who have defied the gender gap
- 11** TOURISM REPORT
Why quality over quantity is key to sustainable tourism
- 15** FACE TIME
The meetings sector is getting a promotional push
- 19** GREEN REPORT
Properties are pushing the sustainability envelope
- 23** CLIMBING THE RANKS
Meet a few of this year's Top-30-Under-30 winners
- 29** HOME SUITE HOME
Guestroom design is focused on building a sense of place
- 33** SPOTTING THE SIGNS
Identifying and preventing human trafficking is top of mind for hotel operators
- 37** TECH-CENTRIC TIMES
Experts weigh in on how technology impacts the guest experience
- 42** LUXURY LIVING
Today's luxury hotels are about more than amenities
- 47** SHOW PREVIEW
A preview of HITEC 2019

DEPARTMENTS

- 2** EDITOR'S PAGE
- 4** CHECKING IN
- 48** HOTELIER
Gonçalo Monteiro, Four Seasons Montreal



ON THE COVER

→ Mary Peterson, vice-president, Enterprise Business Division, Samsung Electronics Canada